

# TOXMOD

PROACTIVE VOICE CHAT MODERATION

## Moderation & Audio Insights

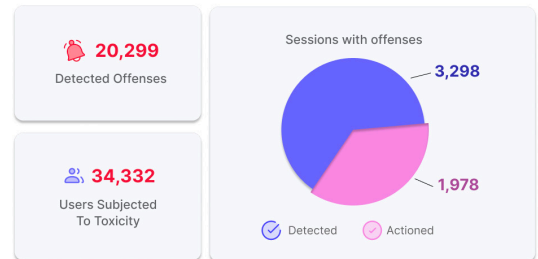
ToxMod is your complete view into the toxicity and harms happening in your game, and the moderation and mitigation actions your team is accomplishing.

ToxMod's robust and customizable Dashboard arms your moderation, business, and operations teams with the at-a-glance insights and metrics they need, saving hundreds of hours per month by eliminating manual processes and redundant reporting.

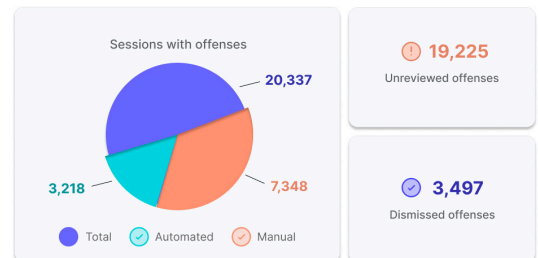
### Get insights into:

- Operational volume:**
  - Quantity of sessions
  - Number of players
  - Hours of audio processed
- Community toxicity profile:**
  - Amount of toxic behavior
  - Severity of toxicity
  - Types and category of harms
- Moderation action overview:**
  - Response rate
  - Actions taken against bad behavior
  - Detection accuracy
- API health:**
  - Audio API performance
  - VoIP system error rate
- Audio metrics:**
  - Rate of audio that contains toxicity
  - Languages spoken by players

#### Offense Information



#### Moderation Actions



#### MODERATION TEAMS

get a categorized, prioritized view of all toxicity happening in voice chat, with easy access to the tools they need to address bad behavior

#### BUSINESS TEAMS

get insights into not only the health trends of their player communities, but the efficacy and response time of their moderation efforts

#### OPERATIONS TEAMS

get easily digestible validation that their audio systems are running smoothly and metrics that illustrate the health of their online operations